

Transparency and Accountability Policy of the Department of Cultural Promotion

In compliance with the Official Information Act, B.E. 2540 (1997) and the Royal Decree on Criteria and Procedures for Good Governance B.E. 2546 (2003), and in accordance with the good corporate governance policy of the Department of Cultural Promotion;

To strengthen moral and ethical standards for civil servants and government officials and to develop transparency in the performance of government agencies, as well as to strictly prevent and suppress corruption and misconduct of civil servants and government officials for the government sector to be trustworthy to the public,

Department of Cultural Promotion hereby establishes the following transparency and accountability policy as a standard and practice guideline for the Department and as a value for the organization or every personnel to thoroughly take as a guideline along with other rules and regulations.

The transparency and accountability policy of the Department of Cultural Promotion is as follows:

1. Policy on policy/executive and effort/initiative of the agency to build transparency

Main policy

- An executive adheres strictly to and supports the building of transparency and accountability and encourages subordinate personnel to have morality, honesty and transparency in their work.

Guidelines

- A clear policy on transparency and accountability is established.
- An executive plays a role in promoting transparency in the organization.
- There are efforts/initiatives of the organization to work for transparency and accountability.

2. Policy on internal audit system disclosure and participation

Main policy

- Disclosure of the information on transparency and accountability is promoted, an effective internal audit system is developed, and public participation is equally focused.

Guidelines

- Official information disclosure is adopted.
- Public service standards are defined and announced.

- An internal audit system that performs more than audits for money/account matters is set up.
- Performance and self-assessment results are publicized.
- People are allowed to have opportunities to participate in government operations.

3. Discretion policy

Main policy

- Adherence and support for the establishment of a mechanism to reduce the discretion of the operators for a transparent and efficient management system are provided.

Guidelines

- The discretion of staff is diminished operating in accordance with the handbook for people of the Department of Cultural Promotion and the conflict of interest prevention handbook, etc.
- The discretion in the area of human resources management is diminished.
- A risk management system for transparency is developed.

4. Policy on complaint handling system/mechanism

Main policy

- Effective complaint handling system is promoted and developed.

Guidelines

- An agency/person that is directly responsible for complaint handling is available.
- Regulations for dealing with complaints are defined.
- A manual for complaint receiving is provided.

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(Mr. Kowit Pakamart)

Director – General of the Department of Cultural Promotion